

### Escalation Matrix

Details of	Contact Person	Address	Contact No.	Email Id	Working hours
Client Servicing (Broking)	M. Sathish Kumar	Sai Sagar , M 7, 1st Floor, T.V.K Industrial Estate, Guindy, Chennai 600032.	1800-270-7000	care.stocksandsecurities@aditya birlacapital.com	9.30 am to 6:00 pm (Monday to Friday)
Client Servicing (Depository Participant)	M. Sathish Kumar	Sai Sagar , M 7, 1st Floor, T.V.K Industrial Estate, Guindy, Chennai 600032.	1800-270-7000	dpcare.stocksandsecurities@aditya birlacapital.com	9.30 am to 6:00 pm (Monday to Friday)
Head of Client Servicing	Praful Mehta	Sai Sagar , M 7, 1st Floor, T.V.K Industrial Estate, Guindy, Chennai 600032.	044-49490215	care.stocksandsecurities@aditya birlacapital.com	9.30 am to 6:00 pm (Monday to Friday)
Compliance Officer	Muralikrishnan L R	Sai Sagar , M 7, 1st Floor, T.V.K Industrial Estate, Guindy, Chennai 600032.	044-49490014	abm-chn.compliance@aditya birlacapital.com	9.30 am to 6:00 pm (Monday to Friday)
CEO	Tushar Shah	Sai Sagar , M 7, 1st Floor, T.V.K Industrial Estate, Guindy, Chennai 600032.	044-49490000	ceo.stocksandsecurities@aditya birlacapital.com	9.30 am to 6:00 pm (Monday to Friday)

In absence of response/ complaint not addressed to your satisfaction, you may lodge a complaint with SEBI/ concerned Exchange(s) / Depositories(s) at:

Exchange/ Depository	Website
SEBI	<a href="https://scores.gov.in/scores/Welcome.html">https://scores.gov.in/scores/Welcome.html</a>
NSDL	<a href="https://www.epass.nsdl.com/complaints/websitecomplaints.aspx">https://www.epass.nsdl.com/complaints/websitecomplaints.aspx</a>
CDSL	<a href="https://www.cdslindia.com/Footer/grievances.aspx">https://www.cdslindia.com/Footer/grievances.aspx</a>
NSE	<a href="https://investorhelpline.nseindia.com/NICEPLUS/">https://investorhelpline.nseindia.com/NICEPLUS/</a>
BSE	<a href="https://bsecrs.bseindia.com/ecomplaint/frmlInvestorHome.aspx">https://bsecrs.bseindia.com/ecomplaint/frmlInvestorHome.aspx</a>
MCX	<a href="https://www.mcxindia.com/Investor-Services/grievances/register-e-complaint">https://www.mcxindia.com/Investor-Services/grievances/register-e-complaint</a>
NCDEX	<a href="https://ncdex.com/grievances">https://ncdex.com/grievances</a>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.